

Contradictio in Terminus: Explainable AI?

EAA e-Conference on Data Science & Data Ethics

14 May 2024

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The Hague University of Applied Sciences





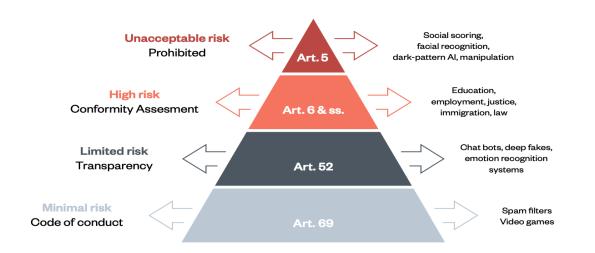
- Most recent developments:
 - Developments in the legal area
 - Regulatory developments around the "AI explainable" requirement
 - Use of norms for AI applications
 - Latest scientific requirements around explainable AI
- Can AI have a moral and if so how would it work and be governed?
- Next steps

MOST RECENT DEVELOPEMENTS



DEVELOPMENTS IN THE LEGAL AREA

EU HAS MOST ADVANCED AI GOVERNANCE FRAMEWORK



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Source: L. Edwards, The EU AI Act: a summary of its significance and scope, 2022, p. 9

AI Safety: UK and US sign landmark agreement

1 day ago
By Liv McMahon & Zoe Kleinman, BBC News

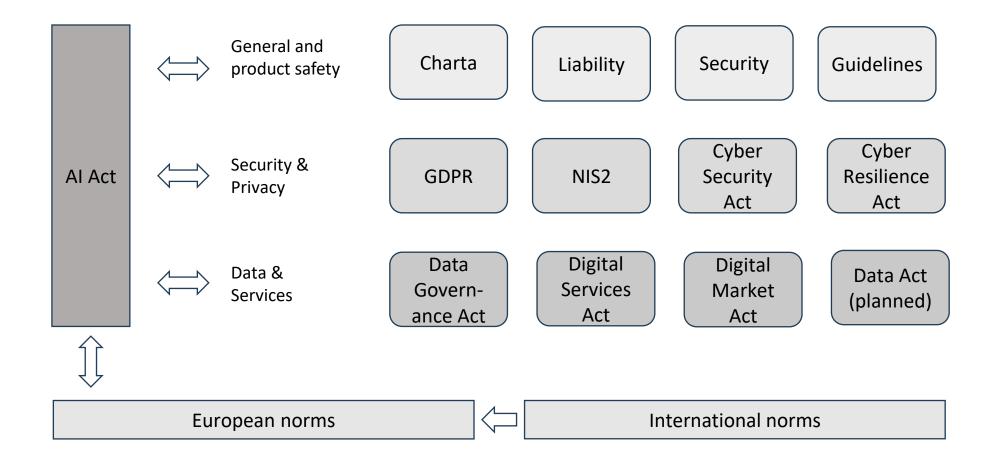
 The EU has taken a conservative legal view on AI governance by keeping the makers (Natural persons/legal entities) fully accountable for the AI product and its use

- The UK and US seem to take a slightly more accommodating approach:
 - Less strict disclosure requirements
 - Balanced focus on opportunities



DEVELOPMENTS IN THE LEGAL AREA

OVERVIEW WITH EU-LAWS RELATED TO THE AI ACT





EUROPEAN HIGH COURT DECISION

ECJ on the compatibility of scoring with the provisions of the GDPR (C-634/21)

The ECJ ruled that scoring constitutes an "*automated individual decision-making*", which is generally not permitted under the GDPR, if the scoring determines whether a third party to whom the score value is transmitted establishes or terminates a contractual relationship with this person. The referring court must examine whether the BDSG contains an effective exception to this prohibition and, if this is the case, whether the general requirements of the GDPR for the processing of personal data are met.

According to the ECJ, scoring constitutes such an automated decision-making if the customers of SCHUFA, e. g. banks, make their decision (e. g. on the granting of credit) solely dependent on the score value.

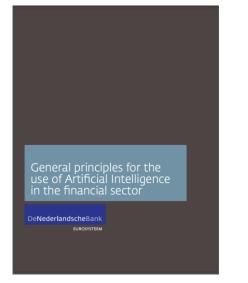
Aus Sicht von Bundesverbraucherschutzministerin Steffi Lemke (Grüne) hat der EuGH die Verbraucherrechte beim Scoring gestärkt. "Mit dem Urteil wird der Schutz der Verbraucherinnen und Verbraucher erweitert: Wer einen Vertrag abschließen will, muss sich darauf verlassen können, dass dieser nicht maßgeblich durch eine Maschine abgelehnt wird", sagte sie.

- Black box algorithms only are not allowed for credit decision making
- Human interference in high impact decisions is required
- German Federal Minister responsible for consumer rights stated clearly that consumers can rely upon the fact that rejections are not only based on machine decisions
- Based on discussions the human interference is only needed in case of rejections. Approvals can be used directly



REGULATORY DEVELOPMENTS

SUPERVISORS SHARED THEIR VIEWS: EXAMPLE DUTCH CENTRAL BANK



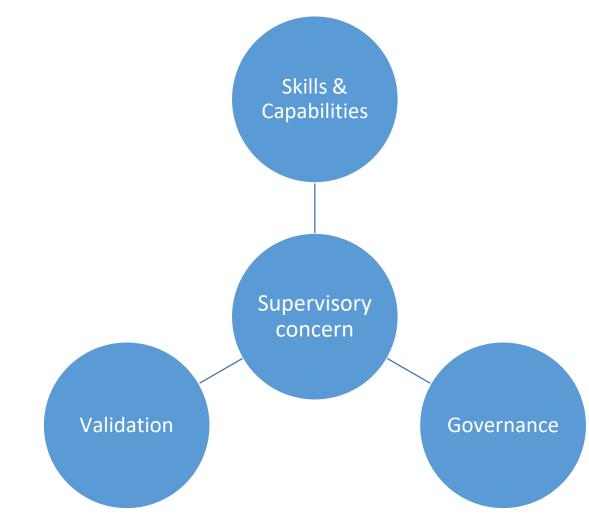


- DNB introduced the "SAFEST" principles:
 - Soundness
 - Accountability
 - Fairness
 - Ethics
 - Skills
 - Transparency (now often referred to as explainability)
- A study with participation of banks, supervisors and the University of Applied sciences in Utrecht showed a divergence in opinion around the explainability requirement
- Discussion needs to be intensified to prevent implementation hurdles



REGULATORY DEVELOPMENTS

SUPERVISORY CONCERN MAINLY IN THREE AREAS



- Skills and capabilities for both the users and creators of models
- Are supervised organisations in full control of all model components (e.g. foundation models)?
- AI models should be considered like all other models and therefore be subject to the same model governance rigor as other (internal) models
- This includes use test components comparable to Solvency II models

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A MULTITUDE OF NORMS HAS BEEN DEVELOPED

Essential	components	for trusted	AI
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- Legitimacy
- Ethical
- Robustness
- On the fundament of
 - Human autonomy
 - Damage prevention
 - Fairness
 - Transparent

Core requirements

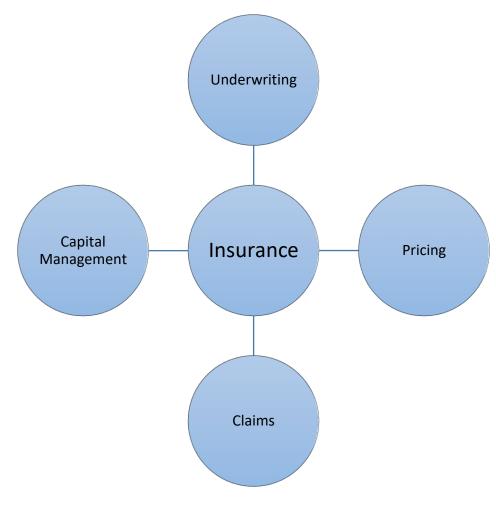
- Prevalence of human actions and oversight
- Technical robustness and security
- Data protection and data quality management
- Transparency
- Diversity, non-discrimination and fairness
- Societal and ecological wellness
- Accountability





ARE AI-BASED DECISIONS IN INSURANCE BUSINESS ALWAYS EXPLAINABLE?

IMPACTED AREAS



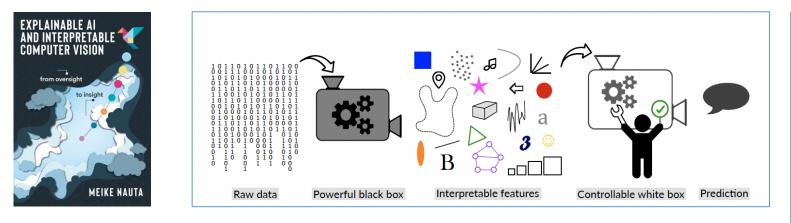
Areas to pay attention to:

- Vulnerable customers
- Potential discrimination due to:
 - Biased data sets
 - Model design
- Hallucination
- Explainability of decisions in all (esp. customer related) areas



ATTEMPTS TO MAKE AI EXPLAINABLE

MEIKE NAUTA MADE GREAT EFFORT ON MAKING AI EXPLAINABLE



Co-12 property		Evaluation approaches (extract)	
Content			
$f \stackrel{?}{=} e$	Correctness	 Classification process of part-prototype models is correct by design since f(x) = e(x) Evaluate prototype visualisation with synthetic data or incremental deletion/addition of image patches 	
ġ.	Completeness	Output-complete by designEvaluate human-output-completeness with simulatibility user studies	
e = e	Consistency	• Implementation invariance and nondeterminism	
e ≈ e	Continuity	Stability for slight variations	
$e \leftrightarrow e'$	Contrastivity	 Contrastive by design; can answer counterfactual questions Pragmatism and compactness for optimal contrastive explanation Target-sensitivity for location of prototypes Target-discriminativeness to evaluate prototypes 	

- XAI can provide answers to the question: Why did the model predict this?
- XAI can provide insight in undesired patterns in the data: right predictions for the wrong reasons
- Split modelling in a predictive and explanationcentric path
- Models should be trained to learn task-relevant interpretable features
- CO-12 properties can define explainability quality

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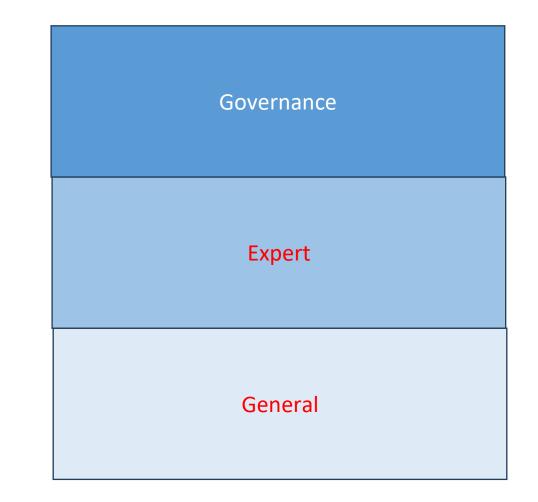
CAN AI USE MORALITY AND IF SO HOW WOULD IT WORK AND BE **GOVERNED**?



LEVELS IN AI ALGORITHMS

In the use of AI algorithms we can distinguish three levels:

- 1. Self learning general AI algorithms based on external data
- 2. Self learning specialized AI algorithms based on specific data offered by experts
- 3. Governance AI algorithms based on specific data regarding norms and rules (laws)





- european actuarial academy
 - Expert AI algorithm uses results of earlier decisions of experts in comparable situations to determine "most wanted" result

When needed AI algorithm asks for input of expert





GOVERNANCE AI ALGORITHM

 Governance AI algorithm uses existing data containing existing rules and norms destilled from earlier decisions to govern the action to get "acceptable results"

When needed the AI algorithm asks for input from monitoring expert (for instance compliance manager)

Symbolic language necessary for describing laws, rules and norms in the context of operation

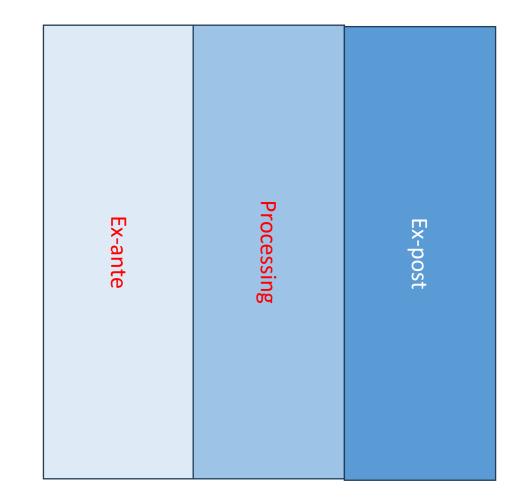




AI ALGORITHM PHASES

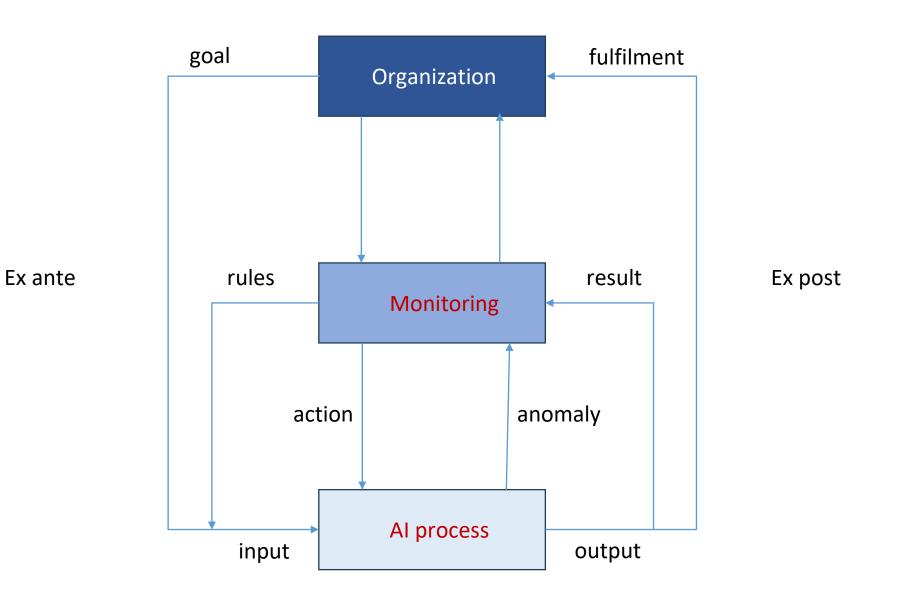
• Three phases for AI algorithms

- Ex-ante Measures to be taken before executing algorithm
- Processing Governance (monitoring) while executing algorithm
- Ex-post Measuring result of AI algorithm andusing it for (later) decisions





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AI AND SMART CONTRACTS

- When using smart contracts, the execution follows same path:
 - Ex-ante determining execution rules smart contract based on available data
 - Execution of smart contract governed by intermediate checks on expert and norm data
 - Ex-post measuring result of smart contract execution and possible acceptance



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ABOUT US



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Data - Ethics - Actuary

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Thank you very much for your attention

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