



IFRS 17 – What actually happened?

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MSA Research - Committee

- MSA Research formed a committee to determine KPIs that the Industry & OSFI would like to see. Full disclosure.
 - 1. Equity
 - 2. Capital
 - 3. Profitability
 - 4. Growth
 - 5. Risk Adjustment



STRATEGY

- Polling question 1:
 - 1. What was your IFRS 17 strategy?
 - (A) Unaware of any "Strategy"
 - (B) Maximize Equity (this will minimize Profits)
 - (C) Maximize Profits (this will minimize Equity)

What was your IFRS 17 strategy?



Unaware of any "Strategy"

- Maximize Equity (this will minimize Profits)
- Maximize Profits (this will minimize Equity)

What was your IFRS 17 strategy?



Unaware of any "Strategy"

Maximize Equity (this will minimize Profits)
 Maximize Profits (this will minimize Equity)

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EQUITY – what was expected?

20 % - drop in Equity



EQUITY – Manulife

	Q4 2021 e	estimated				
	IFRS 4 IFRS 17					
Equity	58.9	46.9				
% change		-20.4%				
Discounting only	58.9	43.1				
% change		-26.8%				
Assets	917.6					
Equity/Assets	6.4%					



EQUITY – Manulife

	CAD		CAD	\$ (B)	
	Q4 2021 estimated			Q4 2	2022
	IFRS 4	IFRS 17		IFRS 4	IFRS 17
Equity	58.9	46.9		56.4	46.9
% change		-20.4%			-16.8%
Discounting only	58.9	43.1			
% change		-26.8%			
Assets	917.6			848.9	833.7
Equity/Assets	6.4%			6.6%	5.6%



EQUITY

• Polling question 2:

2. IFRS 17 Equity change from your IFRS 4 Equity?

- (A) Drop of 1% to 10%
- (B) Drop of 11% to 20%
- (C) Drop of 21% to 30%
- (D) Drop of 31% or more
- (E) Increase of 1% to 10%
- (F) Increase of 11% to 20%
- (G) Increase of 21% to 30%
- (H) Increase of 31% or more

IFRS 17 Equity change from your IFRS 4 Equity?



0%	0%	0%	0%	0%	0%	0%	0%	_
Drop of 1% to 10%	Drop of 11% to 20%	Drop of 21% to 30%	Drop of 31% or more	Increase of 1% to 10%	Increase of 11% to 20%	Increase of 21% to 30%	Increase of 31% or more	

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IFRS 17 Equity change from your IFRS 4 Equity?



0%	0%	0%	0%	0%	0%	0%	0%	
Drop of 1% to 10%	Drop of 11% to 20%	Drop of 21% to 30%	Drop of 31% or more	Increase of 1% to 10%	Increase of 11% to 20%	Increase of 21% to 30%	Increase of 31% or more	

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EQUITY – Caribbean Experience

- We have seen increase in Equity as much as 20% to 25%
- Why the difference?



DISCOUNTING

- Polling question 3:
 - 3. Which discounting method did you use?
 - (A) Top Down or modification of Top Down
 - (B) Bottom Up

Which discounting method did you use?



Top Down or modification of Top Down

Bottom Up

Which discounting method did you use?



 Top Down or modification of Top Down
 Bottom Up

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- Polling question 4:Directly Attributable Expenses as a % of your Total Expenses?
 - 4. Greater than 90%
 - (A) 81% to 90%
 - (B) 71% to 80%
 - (C) 61% to 70%
 - (D) 51% to 60%
 - (E) Less than 50%

Directly Attributable Expenses as a % of your Total Expenses?



0%	0%	0%	0%	0%	
81% to 90%	71% to 80%	61% to 70%	51% to 60%	Less than 50%	

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Directly Attributable Expenses as a % of your Total Expenses?



 0%	0%	0%	0%	0%	
81% to 90%	71% to 80%	61% to 70%	51% to 60%	Less than 50%	

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CAPITAL – Manulife

Capital Ratio MCCSR (IFRS 4) LICAT (IFRS 17)

OLD	Q4 2022	Q3 2023
224.3%		
	130.7%	136.7%



Manulife

We delivered growth across our global franchise

Growth	APE sales ¹ $$1.7B \land 21\%$ New business CSM ^{1,3} $$507M \land 6\%$	New business value (NBV) ¹ $$600M \land 15\%$ Global WAM net flows $$(0.8)B \checkmark $3.8B$	 Delivered strong new business results with double-digit growth in APE sales and new business value Generated strong earnings growth with core EPS increase of 35%
Profitability	Core EPS ^{1,2} \$0.92 ▲35% EPS ^{1,4} \$0.52 ▲31%	Core ROE ² (annualized) 16.8% ▲4.1 pps ROE ⁵ (annualized) 9.5% ▲2.4 pps	 Reported strong core ROE of 16.8%, above our medium-term target of 15%+ Stable growth of 4% in adjusted book value per share
Balance Sheet	Book value per share \$22.42 ▲3% Financial leverage ratio ² 25.2% ▼0.6 pps ear-over-year and compared with 3022 transitional measure	Adjusted book value per share ² \$30.67 •4% MLI's LICAT ratio ⁶ 137% •1 pps es where applicable. See "Caution regarding forward-looking statements	 Maintained a strong capital position and continued to enhance shareholder returns through dividends and share buybacks

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Manulife

Focused execution against targets

		2022	3Q23 YTD	Medium-Term Targets
Orrest	New business CSM growth ¹	n/a	3%	15%
Growth	CSM balance growth ^{1,2}	(2%)	3%	8 – 10%
Des fits hilliter	Core EPS growth ^{3,4}	n/a	16%	10% – 12%
Profitability	Core ROE ³	14.0%	15.7%	15%+
Balance	Financial leverage ratio ³	25.1%	25.2%	25%
Sheet	Core dividend payout ratio ³	46%	43%	35% - 45%
	EPS growth ⁴	n/a	48%	
	ROE / Transitional⁵	8.2%	10.8%	
	Common share dividend payout ratio	nm	62%	

Note: See "Caution regarding forward-looking statements" above. Growth rates shown are compared with the respective prior year periods. All footnotes are on slide 38.

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С ONEROUS 3 Ν THE FLOODS WERE THE WORST! NAH, THE WILDFIRES WERE THE WORST! GO'WAY . Τ THE HURRICANE R WAS RIGHT WORST 'MAGINE! A С 0 0 Τ S Viccolo

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IFRS 17

1251 2.5%

131

-7.7%

NET INCOME – Allstate

- Loss Ratios continue to be a key metric
- Claims Loss Ratio no longer available

	CAD	\$ (m)
	Q2 2	2022
	IFRS 4	IFRS
Gross Earned Premium/Insurance Revenue	1221	
% change		
Net Income	142	
% change		-