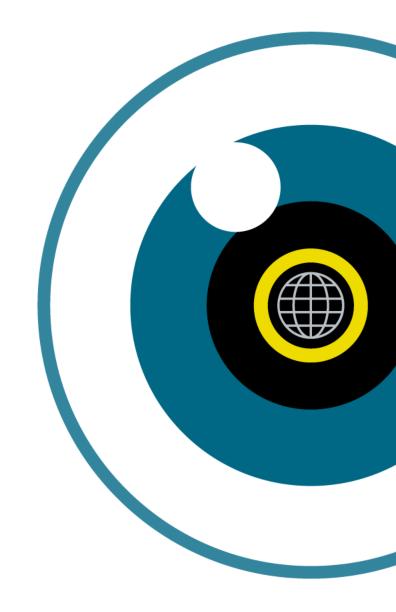




Good (and not so good) capital management The risks of a poor process

James Aclis, Augustine Sidik





Capital management intro

The elements of a good process are universal

Using <u>capital management</u> as an example

- Mature, but still developing in areas
- Some elements critical to whole business

Aus-based learnings

- ICAAP = capital management
- APRA = regulator

Focus of this session:

Key learnings & thoughts (from industry surveys)

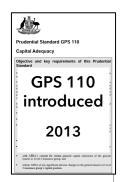
Examples & anecdotes of best (and not-so-best) practice



Where the industry is focusing and where it's heading



Timelines



2014 GI Industry Survey (first)

2014

2020 GI Industry Survey

2017

2020 GI Industry Survey

2020

Protection Standard CPS 190
Recovery and Est Planning
CPS 190
introduced
2024



2023 GI Industry Survey (latest)

2023



2025 GI Recovery Plan Survey (first)

2025

General Insurance

- ICAAP Reviews over 15 general insures/reinsurers, including ORSA reviews in Singapore & Hong Kong.
- Industry Surveys every 3 years since 2014.
- Recovery Plan Survey first in 2025.
- Discussions with APRA on ICAAP expectations, outlook & importance.

Other industries:

<u>Life Insurance</u> - similar regular Industry Surveys & ICAAP Reviews.

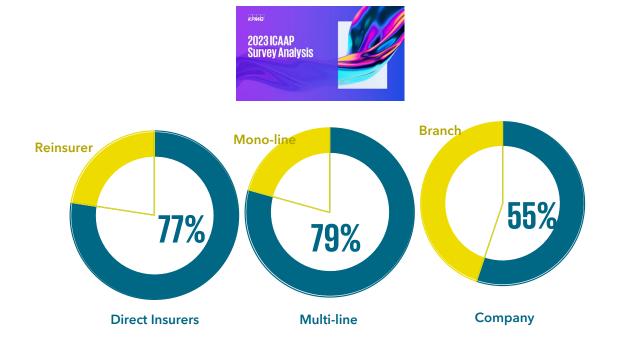


<u>Private Health Insurance</u> - HPS 110 introduced 2023, Readiness Reviews and ICAAP Reviews since, first Industry Survey planned 2025.

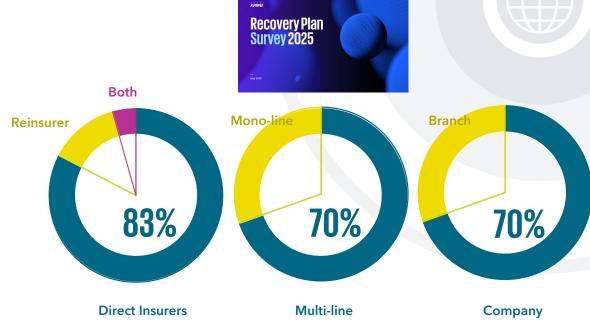


Survey participant profiles

2023 ICAAP survey
29 General Insurers
75% Total Industry Premium
KMPG's 4th Survey of the GI market



2025 Recovery Plan survey
23 General Insurers
70% Total Industry Premium
KMPG's 1st Survey of the GI market

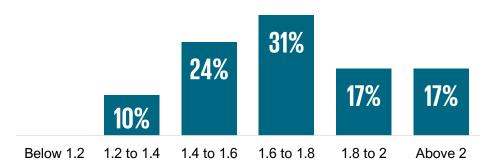




1. An Explainable Basis



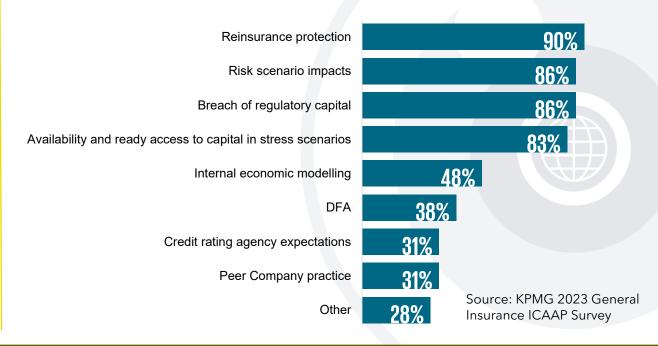
Target capital (% of MCR)



times minimum capital requirement

Source: KPMG 2023 General Insurance ICAAP Survey

Target capital factors - quantitative vs qualitative

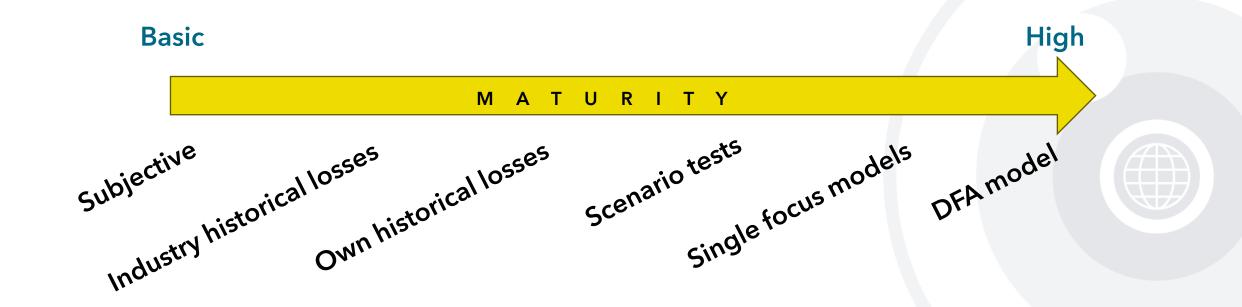


Learning 1:

Have an **explainable basis** for targets or thresholds. Having sophisticated models is just a bonus.



1. An Explainable Basis





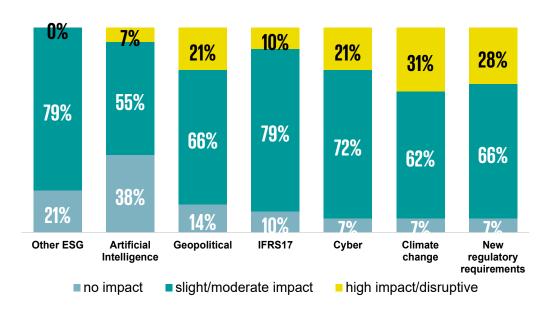
Can you <u>justify</u> your target or threshold? Where are you on the <u>scale</u>?

Is the justification <u>reviewed regularly</u>, or was it done 10+ years ago in a document you can't find?

What about your climate targets, responsible persons under FAR, key operations / suppliers under CPS 230, etc?

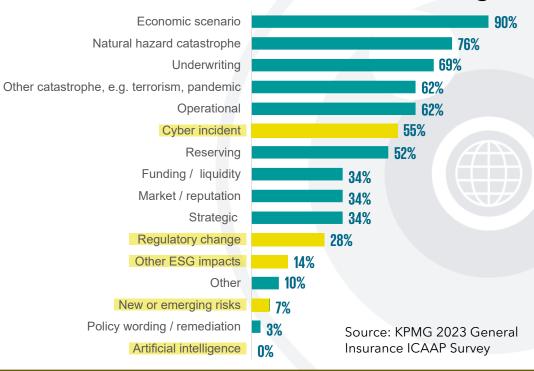


Impacts of emerging risks over the next 3 years



Source: KPMG 2023 General Insurance ICAAP Survey

Risks covered in scenario testing



Learning 2:

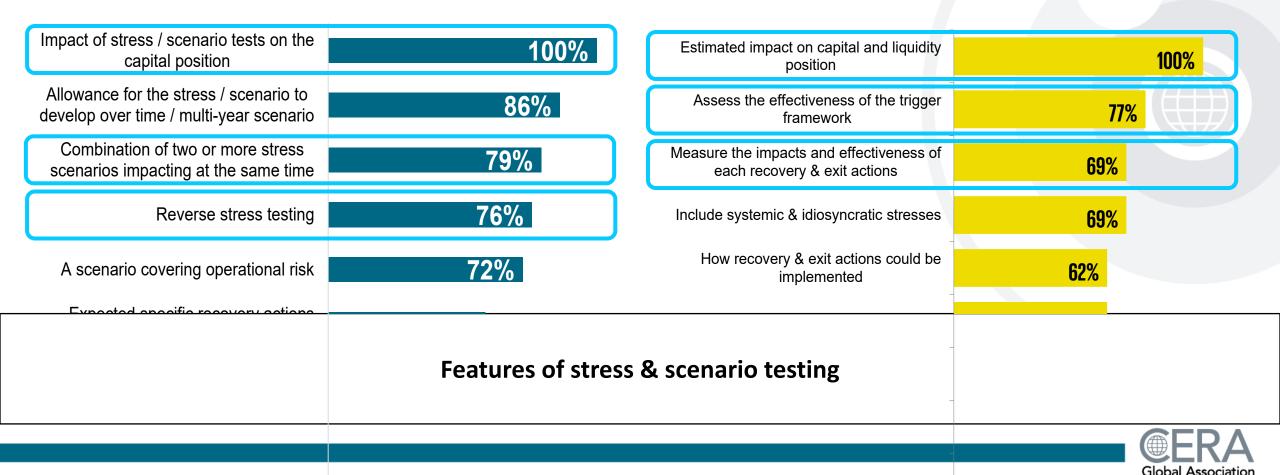
Have a <u>robust approach</u> to considering emerging risks.

Scenarios are more useful, more so when they go **beyond the impact**.

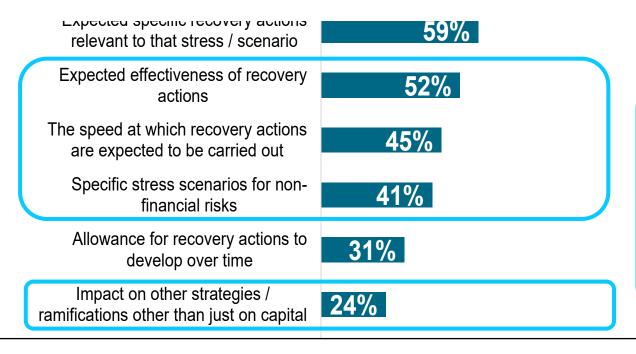


KPMG 2023 General Insurance ICAAP Survey

KPMG 2025 General Insurance Recovery Plan Survey



KPMG 2023 General Insurance ICAAP Survey

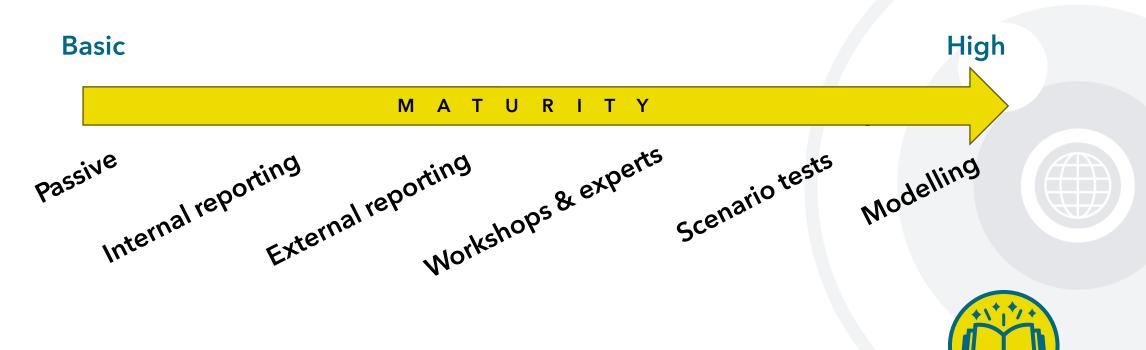


KPMG 2025 General Insurance Recovery Plan Survey



Features of stress & scenario testing







For your emerging risks, could you do a little more? Where are you on the <u>scale</u>?

Is emerging risk identification and awareness done by <u>one team</u>? Or <u>across the business</u>?

Does analysis focus on impact alone? What about secondary and reputation impacts, interrelatedness, use of experts, etc?



Poll Question:

Which of the following challenges are you currently seeing affect your organisation's risk and/or capital management?

Please answer by the end!



The Board is well-informed and heavily involved

The Board is well-informed, regularly discusses and actively challenges management.

The Board is well-informed and may from time to time ask questions.

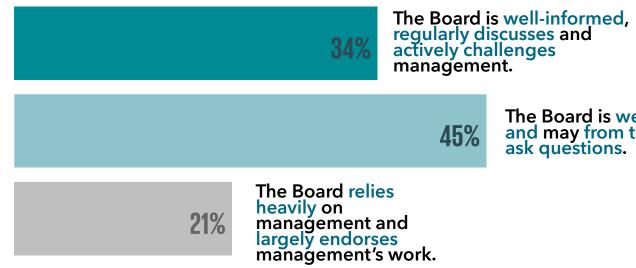
The Board relies heavily on management and largely endorses management's work.

Source: KPMG 2023 General Insurance ICAAP Survey



Only in 3 actively challenge **ICAAP**





The Board is well-informed and may from time to time ask questions.



Source: KPMG 2023 General Insurance ICAAP Survey



Only
1 in 25
actively
challenge
ICAAP





The Board is well-informed, regularly discusses and actively challenges management.

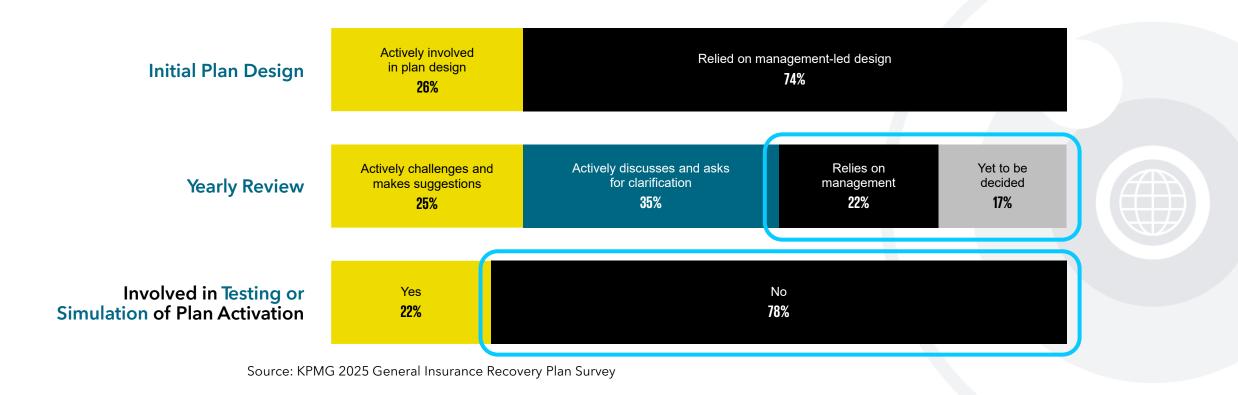
The Board is well-informed and may from time to time ask questions.

21% Branches 71%

The Board relies heavily on management and largely endorses management's work.

Source: KPMG 2023 General Insurance ICAAP Survey





Learning 3:

Have a level of Board involvement <u>appropriate</u> to the topic. Some aspects of a topic are more important to discuss than others.



- Ownership & Oversight of ICAAP
- Setting risk appetite& capital targets
- Stress & scenario testing
- Review & challenge







To what level is a topic <u>tabled vs presented vs discussed vs challenged</u>?

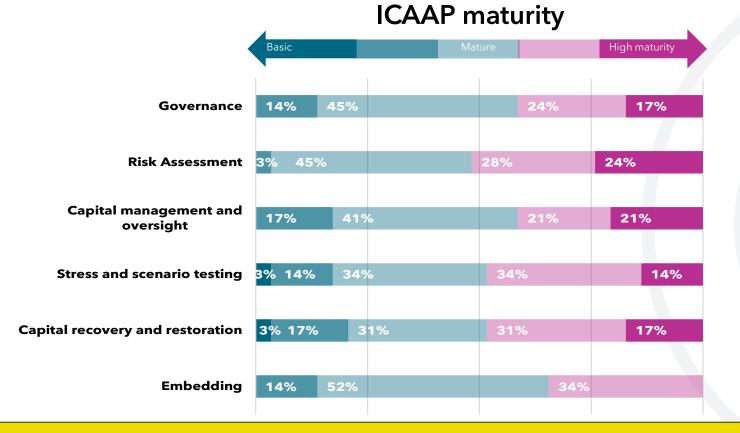
Does your Board spend <u>too much time discussing the detail</u>? Are they overwhelmed by <u>too much information</u>?

Is your Board involved in the <u>stress and scenario testing</u>? At what stage?

Is the Board's involvement <u>evidenced</u>?



4. Staying on top of developments



Learning 4:

Stay on top of developments, **keep up** with improvements. Being proactive and thorough earlier means less issues later.



Summary of learnings

- 1. Have an explainable basis for targets or thresholds.
- 2. Have a robust approach to considering emerging risks.
- 3. Have a level of Board involvement appropriate to the topic.
- 4. Stay on top of developments, keep up with improvements.



THANK

